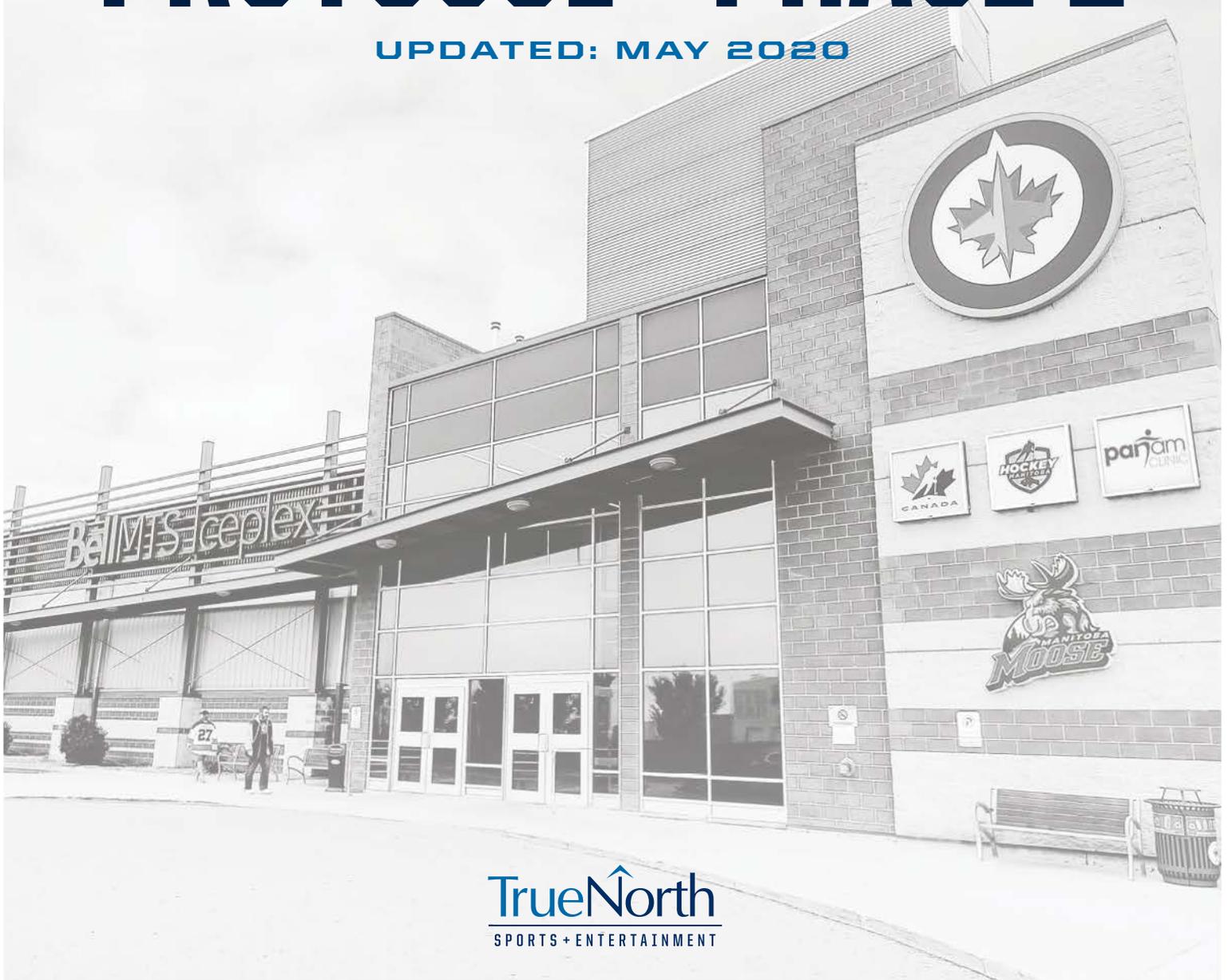


BellMTS Iceplex

RETURN TO PLAY PROTOCOL - PHASE 2

UPDATED: MAY 2020



TrueNorth
SPORTS + ENTERTAINMENT

AT THIS TIME, BELL MTS ICEPLEX WILL BE OPENING PROGRAMMING FOR JETS HOCKEY DEVELOPMENT, ICE LAB, AND FOCUS FITNESS.

With the COVID pandemic and current public health orders what was once considered normal is no longer. As a result, a number of precautionary protocols and procedures have been implemented to provide safety to the participants and staff.

The health and safety of our employees and guests is our number one priority. All employees and guests are required to complete a self-screening tool before continuing to work or their activity.

Employees and guests will be advised to practice physical distancing by standing at least six feet away from other people or an extended stick length away while on the ice except for brief exchanges. Distancing markers will be located throughout the facility in areas where individuals are in lineups or skate tying locations.

Hand sanitizer dispensers will be placed at key guest entrances and high-contact areas such as lobby, check-in desk, and high traffic areas.

Employees and guests are instructed to stay home if they do not feel well and are instructed to contact a manager if they notice a coworker or guest with a cough, shortness of breath, or other known symptoms of COVID-19.

All high touch areas will be cleaned on an increased basis each day. Skate-tying locations will be sanitized after every use. Public access washrooms will also be cleaned on a more regular basis when programming is taking place. Nets for Ice Lab sessions will be sanitized after every on-ice session.

**If you or anyone in your household are feeling sick, please do not come to the Iceplex.
Your session will be rescheduled or if another session cannot be booked a refund will be provided.**

To ensure you have the most recent information regarding Iceplex Return to Play Protocols visit our website prior to every visit.

GENERAL PARTICIPANT PROTOCOLS:



Participants will not be able to enter the Bell MTS Iceplex until fifteen (15) minutes prior to the start of their session and must vacate the premises fifteen (15) minutes after the session has concluded. All participants must be dressed in their equipment expect for their skates, gloves and helmet when entering the facility. It is encouraged for those that want to put their equipment on in the parking lot that they bring their own chair or small bench.



At this time, only one person will be allowed to accompany the participant into the facility. All visitors to the facility that are not participants will have to wear a mask while in the facility. These individuals will be directed to a space in the arena where they will have to remain while in the facility, except when utilizing the washroom. No outside food or beverage will be allowed in the facility. Masks will be available for purchase if needed.

As per the provincial health order all participants must be screened for symptoms prior to participation each day and are not allowed to participate if they are ill with COVID symptoms. To make this process as efficient as possible the Iceplex has implemented an online screening tool that must be completed prior to entering the facility.

Using your smart phone you can access the online screening tool through scanning the QR code with your phone camera or by visiting <https://cutt.ly/BMI-VSSAForm>.



When entering the Iceplex you are required to utilize the hand sanitizer station located at the entrance and proceed to the check-in desk. You will be greeted by a Bell MTS Iceplex staff member to confirm the online self-screening tool has been completed and direct you to your program area. If the online self-screening tool cannot be completed for any reason the staff member will complete a verbal screening process.

If any participant does not complete either the online or verbal screening tool they will not be allowed to participate and must leave immediately, no exceptions.



At this time access to dressing room areas is limited and you are asked to only use the area that you have been directed to. The main floor washroom will be available for users of the facility. All customers must bring their own water bottle to the facility. No water fountains will be available to participants.



A new zero tolerance policy regarding spitting will be enforced at all times at Bell MTS Iceplex. Absolutely no spitting while in the facility will be tolerated. You will be asked to leave the premises and may have your privileges for future programming suspended indefinitely.

Additional program specific protocols have been developed and should be reviewed prior to each day of activity as they will be updated on a regular basis.



JETS HOCKEY DEVELOPMENT

To accommodate the training needs of as many Jets Hockey Development customers as possible, a variety of sessions will be offered. To book sessions please email jhd@tnse.com, due to provincial health regulations limited capacity is available.

All participants must be dressed in their equipment expect for their skates, gloves and helmet when entering the facility. It is encouraged for those that want to put their equipment on in the parking lot that they bring their own chair or small bench.

For JHD sessions please enter the Iceplex utilizing the main facility doors located on the south side of the facility. Upon entering utilize the hand sanitizing station located in the entrance.

Access to the dressing rooms is limited to 12 players per room. The rooms are clearly marked to ensure physical distancing while in the room. The main dressing room door is to remain open at all times to reduce touching of shared surfaces. Players are asked to come dressed to the facility and only use the dressing room to put on skates, gloves and helmet. At this time there will be no access to the dressing room washrooms or showers. Players are asked to bring skate guards and utilize the main washroom in the lobby. These areas are not secure, so we ask that all valuables be kept at home.

Once you have put your skates on you are asked to remain in your dressing room until the instructor greets you and welcomes you onto the ice.

Your dressing room space will be sanitized prior to every use. We ask that players do not share spaces or supplies at this time.

All staff are required to wear masks while at the Bell MTS Iceplex unless they are on the ice involved in programming. To further reduce the risk while on the ice, instructors will be required to maintain an extended stick length away from others as much as possible.



ICE LAB

To book available Ice Lab sessions please visit our website, it is important to note that available sessions become available regularly, so we encourage you to check the availability schedule on a regular basis.

Prior to entering the facility, Ice Lab customers should please call the Bell MTS Iceplex check-in desk at 204-926-5887 to confirm completion of the online self-screening tool. Please enter the facility using the Ice Lab entrance on the west side of the facility. Upon entering utilize the hand sanitizing station located in the entrance.



All participants must be dressed in their equipment except for their skates, pads, catcher, blocker and helmet when entering the facility. For those who want to put on their equipment in the parking lot, it is encouraged that they bring their own chair or small bench.

At this time there will be access to Ice Lab dressing room washrooms, however, no access to Ice Lab showers will be provided. These areas are not secure, so we ask that all valuables be kept at home.

Once you are dressed and ready you are asked to remain in at your skate-tying location until the instructor greets you and welcomes you onto the ice.

All staff are required to wear masks while at the Bell MTS Iceplex unless they are on the ice involved in programming. To further reduce the risk while on the ice, instructors will be required to maintain an extended stick length away from others as much as possible.



FOCUS FITNESS

Focus Fitness customers will be required to complete the online self-screening tool and check-in process before proceeding to the fitness space.

For Focus sessions please enter the Iceplex utilizing the main facility doors located on the south side of the facility. Upon entering utilize the hand sanitizing station located in the entrance.

All Focus Fitness customers must book their class or program time online prior to coming to the facility per the provincial health order. We understand this is a new process for our customers so information will be provided on our website on how to book workout times. Drop-in use will not be allowed for the foreseeable future.

Given the uncertain nature of the COVID pandemic we have adjusted how we charge for our Adult Strength and Conditioning Classes. Monthly memberships will remain paused at this time and individuals will be able to purchase individual class options. All aspects of this can be completed through our website along with booking class time.

Class and program times will be different from the past as we adjust our schedule to provide additional time for cleaning and disinfecting equipment between uses.

Focus Fitness space will be reduced to 50 percent of our normal capacity with increased spacing between workout equipment and stations to ensure physical distancing is met.

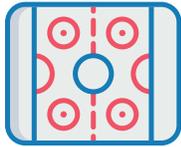
Focus Fitness customers will not be provided access to the dressing rooms or showers in the facility. Participants must come dressed for their workout and bring their own water bottle as the water cooler will not be available.



Given the difficult nature to properly sanitize some equipment, foam rollers, yoga mats and rubber bands will not be available in the gym and participants are asked to bring their own if needed.

As per the provincial health order physical distancing of two meters must be maintained at all times, except for brief exchanges. For all close contact exercises, staff will be required to wear a mask.

Participants are asked to properly clean all equipment after each use during their workout.



ICE RENTALS

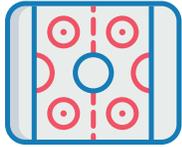
All users must adhere to the most current provincial health order and deviation from the public health order will result in the group being asked to leave the facility immediately and future ice rental privileges could be suspended indefinitely. **Absolutely no games or scrimmages are allowed at this time. This is being evaluated and separate protocols will be issued for games taking place at Bell MTS Iceplex.**

All participants will have to complete the online self-screening tool prior to entry and check-in with the Bell MTS Iceplex staff member to verify completion. Participants must indicate either the team or user group they are playing with using the screening tool.

At this time, only one person will be allowed to accompany a participant into the facility. All visitors to the facility that are not participants will have to wear a mask while in the facility. These individuals will be directed to a space in the arena where they will have to remain while in the facility, except when utilizing the washroom. Guests are asked to ensure physical distancing of two meters is maintained between themselves and other guests. No outside food or beverage will be allowed in the facility. Masks will be available for purchase if needed.

All participants must be dressed in their equipment except for their skates, gloves and helmet when entering the facility. For those who want to put on their equipment in the parking lot, it is encouraged that they bring their own chair or small bench. Goalies may put their pads on while in the facility.

Access to the dressing rooms is limited to 12 players per room. At no time are more than 18 total participants (players, goalies, coaches) allowed on the ice at once. The rooms are clearly marked to ensure physical distancing while in the room. The main dressing room door is to remain open at all times to reduce touching of shared surfaces. Players are asked to come dressed to the facility and only use the dressing room to put on skates, gloves and helmet. At this time there will be no access to the dressing room washrooms or showers. Players are asked to bring skate guards and utilize the main washroom in the lobby. These areas are not secure, so we ask that all valuables be kept at home. To maximize use of dressing rooms, coaches may be asked to put their skates on in the dressing room hallway.



If a user has more than 12 participants (players, goalies, coaches) they must utilize a pod system splitting the group so that there are no more than 8 players and one coach per half of the ice.

All players and coaches must maintain physical distancing while in the facility and on-ice, expect for brief exchanges.

Your dressing room space will be sanitized prior to every use. We ask that players do not share spaces or supplies at this time.

To enhance physical distancing players should use the same entrance on and off the ice nearest to their dressing area. Dressing rooms or skate-tying areas will be allocated to help distance one group from another.

Given the small space of benches, use of benches is strongly discouraged by groups of players at this time. Acceptable use is for quick equipment repairs, all other items should be completed in the dressing room space provided.